



**U.S. NAVAL SUPPORT ACTIVITY
NAPLES, ITALY
PLAN OF THE WEEK
12 – 18 NOVEMBER**

OUR MISSION: *To provide outstanding support to NATO and SIXTH Fleet, afloat units, 55 tenant commands and approximately 10,000 personnel. Ensure reliable command and control for all units in the Naples, Italy area of operation.*

The Plan of the Week (POW) contains both official and unofficial information. All hands must read the POW and be responsible for its contents and actions prescribed herein. Do not remove from NSA Naples spaces.

UNIFORM OF THE DAY: NWU/Flight Suit

DATE	TIME	EVENT TITLE	LOCATION
12 NOVEMBER	0800-1000	NSA ALL HANDS CALL	CCC
12 NOVEMBER	1100-1200	FLTCM CALL (E-6)	CCC
12-15 NOVEMBER	0800-1600	ELD	G43/44
13 NOVEMBER	0800-1230	NCTS TOWN HALL	CCC
13 NOVEMBER	1500-1600	TSC SUICIDE PREVENTION TRAINING	CCC
14 NOVEMBER	0830-0930	XO MORNING 60	XO.CONFERENCE ROOM
14 NOVEMBER	0900-1300	COMMAND DEOCS OUT BRIEF	CCC
14 NOVEMBER	0930-1130	CPO MESS MEETING	PD 30
14 NOVEMBER	1300-1400	NSA NAPLES PB4T	MICROSOFT TEAMS
15 NOVEMBER	0800-1600	COE SUPERVISORY TRAINING	G41/42
15 NOVEMBER	1200-1400	RSC TRAINING	CCC
18-22 NOVEMBER	ALL DAY	ELD	G43/44
18-19 NOVEMBER	ALL DAY	CACO TRAINING	G41/42

EMERGENCY NUMBERS	NUMBERS	HOTLINES	NUMBER
EMERGENCY CALLS ON BASE	911 OR 626-4911	FRAUD/WASTE/ABUSE	626-2983
EMERGENCY CALL OFF BASE	081-568-4911	FAMILY ADVOCACY	629-6533
AIR TERMINAL	626-5283	SAPR	335-640-6621
DUTY CHAPLAIN (VIA QUARTERDECK)	626-5547	INFORMATION SECURITY VIOLATIONS	626-2207
EMERGENCY MANAGEMENT OFFICE	626-5303		
COMMAND PHONE DIRECTORY	626-5547		

COMMANDING OFFICER	626-6289	CAPT JOHN RANDAZZO
EXECUTIVE OFFICER	626-6289	CDR BRIAN KOCH
COMMAND MASTER CHIEF	626-5396	CMDCM DARIN VAZQUEZ
COMMAND SECURITY MANAGER	626-5397/4313	CWO3 BRIAN CURRAN
DUTY CACO	+39 (345) 870-4084	CWO3 BRIAN CURRAN
COMMAND CAREER COUNSELOR	626-5174 626-1690	NCC RASHAAD ETHRIDGE NC1 MARTIKA VELASQUEZ
COMMAND CMEO	626-5483	ACC COLIN MCLINDEN
COMMAND DAPA	626-6894	PSC DIONA BROWNE
COMMAND SARC COMMAND SAPR LCPO	+39 (334) 661-3140 626-5480	ELYSE HAMILL ETC ASHLEY KEMPTON
COMMAND OMBUDSMAN: NSA NAPLES	331-622-3453 331-647-1634	REBECCA MCLINDEN KAITLIN WALL
COMMAND OMBUDSMAN: NAVSUPPACT GAETA	335-816-3087	DAWN TOMEI
COMMAND DUTY CHAPLAIN	+39 366-680-5972	*ON DUTY CHAPLAIN*
COMMAND VWAP	626-2889/ 366-670-1470	LT COOPER JONES
COMMAND VOTING ASSISTANCE OFFICER	626-4460	LCDR DAVID DOWNIE
COMMAND SUICIDE PREVENTION OFFICER	626-6897	LCDR DAVID DOWNIE
COMMAND CFS	629-4675	MACS JIMMY ELIZONDO
COMMAND FITNESS LEADER	626-5525	MAC RAY HERRERA

HAPPY VETERANS DAY



**WITH GRATITUDE
FOR YOUR SERVICE
TO AMERICA
ON VETERANS DAY
AND ALWAYS.**

HAPPY BIRTHDAY

DATE	NAME
12 NOVEMBER	MA3 CARDONAGUERRERO
12 NOVEMBER	MA3 DOMASING
15 NOVEMBER	BM3 ROACH
16 NOVEMBER	MA1 TALIU
17 NOVEMBER	MA2 JOHNS
18 NOVEMBER	LSC KAHABKA

NSA NAPLES COLOR GUARD REQUEST INFORMATION

NSA Naples Command Color Guard is looking for more Sailors to join our team!

If your sailors are interested, but have never done Color Guard before, please let them know that we are able to train them in all aspects of the team!

To request Color Guard for events, we ask to please include the following in your e-mail:

POC:

Email:

Location:

Time:

Uniform:

Rehearsal Time and Date:

Will transportation be provided or should we request transportation?

Please attach the 5050/5060 for the event, as soon as possible.

Please reach out to nsanaplescolorguard@us.navy.mil for more information.

SAFETY INPUT

From your Safety Office

"Ever wonder what hazards you may be exposed to in your office or work environment? Your Industrial Hygiene (IH) Survey is your first choice to answer any questions you may have. The IH survey will provide a list of hazards and requirements such as Personal Protective Equipment (PPE) or Medical Surveillance exams to ensure your safety. Talk to your supervisor or the Safety Office to get a copy of the survey. Be smart and be safe."

Contact Safety at DSN: 626-2414 or
e-mail: M-NA-NSA-SAFETY@us.navy.mil.

Be smart and be safe

QUOTE OF THE WEEK

"All our dreams can
come true, if we have
the courage to pursue
them"

-Walt Disney

CULTURAL
AWARENESS



OBSERVANCE

NATIONAL DISABILITY EMPLOYMENT AWARENESS MONTH



ACCESS TO GOOD JOBS FOR ALL

National Disability Employment Awareness Month (NDEAM) recognizes the contributions by those with disabilities who make our Nation great.

Led by the U.S. Department of Labor's Office (DOL) of Disability Employment Policy, NDEAM reaffirms the Department of Defense's (DoD) commitment to recruit and advance disabled individuals throughout its workforce. The DOL has chosen the theme, "Access to Good Jobs for All."

People with disabilities are part of a diverse group that includes people with sensory, physical, and mental conditions. Disabilities cross the lines of age, ethnicity, sex, race, sexual orientation, and socioeconomic status.

Almost everyone is likely to experience some form of disability—temporary or permanent—at some point in their life.

Do you know about *Olmstead v. L.C.*?

Olmstead v. L.C. is considered the most important Supreme Court case for disabled members' civil rights. 2024 marks the 25th anniversary of this key decision, which expanded the Americans with Disabilities Act (ADA) and bolstered the independent living movement.

The case was brought by Lois Curtis and Elaine Wilson after they were kept in Georgia mental institutions despite being recommended for community-based treatment.

As a result of neglect towards them, attorney Sue Jamieson filed a lawsuit on their behalf against the Georgia Department of Human Resources.

At the Supreme Court, the justices ruled in favor of the women, asserting that they had been unfairly segregated into institutions alongside others with disabilities.

The ruling specified that individuals with disabilities had the right to receive treatment in integrated settings if they choose, with their doctors' approval, and provided that the accommodations are reasonable. In the years since, the *Olmstead* decision has served as the basis of several other decisions that have increased the rights of disabled individuals.

Olmstead v. L.C. has allowed disabled individuals greater autonomy and freedom from discrimination. It tested the strength of the ADA and has served as the bedrock for Federal Government policies in providing opportunities for independent living and employment.

Nobody should be held back from access to job opportunities because of a disability. People with disabilities offer important, unique perspectives that can make the workplace, and our Nation at large, better. The DoD recognizes this and strives to build an inclusive workforce for total force readiness.

NAPLES AREA

BEHAVIORAL HEALTH ROADMAP



Stressed and want help, but don't know where to start? We got you!

1

FRIENDS & FAMILY

Meet, Call, Text, or Message

- Trusted and personal
- Least intrusive
- Multiple battle buddy options
- Non-medical

2

CHAPLAINS

Duty Chaplain: (+39) 081-811-4600
(+39) 366-680-5972- after hours

- 100% Confidential
- More than spiritual counseling
- No reporting requirement
- No referral needed
- No health record documentation



MILITARY & FAMILY LIFE COUNSELING

Phone: (+39) 081-811-6549

- Non-medical counseling & classes
- Children, youth, and parents
- Duty to Warn reporting requirements
- No referral needed
- No health record documentation

4

FLEET & FAMILY SUPPORT CENTER

Appointments: (+39) 081-811-6372
Virtual Clinical Counseling: 1-855-205-6749

- Non-medical counseling
- Life Skills - financial, stress management, coping skills
- No referral needed
- No health record documentation



NSA Naples
FLEET & FAMILY
SUPPORT CENTER

3

5

MILITARY ONE SOURCE

Contact: 00-800-342-9647/
MilitaryOneSource.mil

- Non-medical counseling for military personnel and family members
- No referral needed
- No health record documentation
- Life skill building i.e. stress, coping, relationships, finances



6

MEDICAL PROVIDER IN PRIMARY CARE CLINIC AT USNH

Appointments: (+39) 081-811-6000/
1-800 TRICARE

- Medication management/specialty referral as needed
- Collaborate with clinical providers and communicate with the CO when necessary
- Health record documentation



8

EMERGENCY ROOM

911 from base landline
(+39) 081-568-4911

- Danger to self, others, or gravely disabled
- Not for routine access to care...



BEHAVIORAL HEALTH AT USNH

Appointments: (+39) 081-811-6306

- Individual therapy, psychiatry, substance use treatment
- Military duty determinations
- May communicate with CO and other medical providers
- Health record documentation
- Active Duty priority for Behavioral Health services

LOW

INDIVIDUAL LEVEL OF STRESS

HIGH



NSA NAPLES SLP

NAVAL SUPPORT ACTIVITY NAPLES SCHOOL LIAISON PROGRAM

NEWS YOU CAN USE | NOV 2024 | 081-811-6549 | 629-6549 | NaplesSLP@us.navy.mil

UPCOMING EVENTS

November 7 • 5 pm
Paying for Higher Education
Naples Middle High School

November 15 • 2:30 pm
Homeschool Happening
Strikers Bowling Center

November 15 • 6 pm
Meet the School Liaison "Cookie
Decorating" event
O'Rhys Irish Pub

November 19 • 1:30 pm
College and Career Fair
Naples Middle High School

November 20 • 1 pm
School Liaison Chat in Gaeta
Olde Mill Inn

November 20 • 4 pm
Installation Advisory Committee
(IAC)
Naples Middle High School

November 21 • 4 pm
NMHS School Advisory Committee
(SAC)
Naples Middle High School

Questions? 081-811-6549
NaplesSLP@us.navy.mil

*The appearance of hyperlinks does not
constitute endorsement by the U.S. Navy.

PCS-ing out? Why should you reach out to the receiving School Liaison?

Reaching out to the new School Liaison can be incredibly helpful!

- School Enrollment Assistance:** registration, enrollment requirement, deadlines and avoiding gaps in schooling
- Navigating Local Education Options:** Differences between school districts, charter schools, magnet programs and private schools
- Special Education Support:** Understanding resources available, and connect you with local contacts
- State and Local Policies:** Understanding various state education requirements and graduation standards and comparing with previous location
- Youth Programs and Resources:** Accessing information about community activities, tutoring programs, youth sports and social activities
- Parent Support and Advocacy:** Advocating on your behalf if you face challenges with school placements, records or adjustments due to military life, such as deployment schedules.

PCS-ing out? Current school registrar notification needed.

1. As soon as you are aware, please notify the school site Registrar's Office.
NES at NaplesES.Registrar@dodea.edu
NMHS at Michela.pellecchia@dodea.edu
2. Complete the necessary withdrawal form and submit required documentation (such as orders)
3. Hand carried records will be available for pick-up if the request is submitted 2 weeks in advance.

MCEC Webinars

Webinars are presented live on Tuesdays and Wednesdays at Noon EST. Participants must register in advance for the live webinar presentation or to watch the following webinars on-demand.

Nov. 5—Understanding College Admission Options (Difficult/ Almost Ground Up)

Nov. 6—Academic Portfolios for Military-Connected Students

<https://militarychild.org/event/parent-webinars>

FAFSA and Education Tax Credits

Are you a college student applying for financial aid? In addition to the Free Application for Federal Student Aid (FAFSA®), education tax credits may help with higher education expenses. IRS has a tool to help determine eligibility.

FAFSA—<https://studentaid.gov/h/apply-for-aid/fafsa>

Education Credit—<https://www.irs.gov/help/ita/am-i-eligible-to-claim-an-education-credit>

*The 2025–26 Free Application for Federal Student Aid (FAFSA®) form will be available to the public on or before Dec. 1, 2024.

Commercial Travel Reimbursement for a Designated Person to Provide Child Care During PCS Moves

Starting October 1, 2024, if child care isn't available within 30 days of your Date Care Needed (DCN) at your new Permanent Duty Station (PDS), you may be eligible for reimbursement of travel costs for a designated person who will care for your children. Reimbursement is provided through a congressionally authorized pilot program through 30 September 2027.

Visit <https://www.travel.dod.mil/About/News/Article/Article/3914630/> for eligibility and key points.

Visit <https://public.militarychildcare.csd.disa.mil/mcc-central/mcchome/travel-reimbursement> for how it works, eligibility and how to apply.

DoDEA Virtual High School—Domestic Transition Program

This is an opportunity for students to complete coursework started in DoDEA that is not offered in the receiving school or conflicts with the scheduling of other required courses. Eligible students are dependents of active-duty service members transitioning from an overseas DoDEA- sponsored school program (not including Guam and Puerto Rico) or Non-DoD Schools Program (NDSP) to a school operated by a local education agency (LEA) or another accredited educational program in the United States.

Further details can be found at <https://dodea.widen.net/content/vo8jepxn4q/original/Domestic-Transition-Program-flyer-and-FAQ.pdf>

Scholarship Alert! Applications open!

If you are a dependent of a US Navy Sailor (Active Duty, Retired, or Honorably Discharged) read

<https://anchorscholarship.org/>. Deadlines March 1 and April 1, 2025.

But wait, there's more! Stay up-to-date! Find us at:

[Naples Child and Youth Programs Facebook page](#)

[Installation School Liaison Webpage](#)

[Navy Life Naples App—App Store](#)

[Navy Life Naples App—Google Play](#)





Child and Youth Programs Hiring Incentives

Existing employees:

- Refer a friend and receive \$300 after the referred employee works 40 hours
- \$500 when you transfer to another Navy CYP Program

New employees receive:

- \$500 sign-on bonus after 40 hours worked
- \$500 sign-on bonus and eight-hour time off award after 90 days worked (full-time or flex position)
- \$500 sign-on bonus and eight-hour time off award after six months worked (full-time or flex position)
- \$750 sign-on bonus and eight-hour time off award after 12 months worked (full-time or flex position)

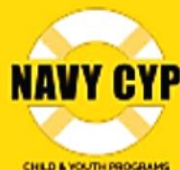


Child care discount:

100 PERCENT discount for the first child and 20 percent for additional child(ren) (direct-care employees including CYP Program Assistants and teachers in classrooms).

50 PERCENT discount for all children (Operations Clerks, Custodians, Food Service Workers, Cooks, Trainers and Directors).

For more information, call 081-811-4722 | DSN 629-4722
or email NaplesCYP1@us.navy.mil.





Date

**Friday,
Nov. 15**

Time

2:30-4:30 p.m.

HOME SCHOOL HAPPENING

LOCATION


**Strikers
Bowling Center**



ACTIVITY

Meet new friends and catch up with the latest homeschool news! Refreshments, bowling and shoes provided. Please bring socks.

Kids ages 12 and younger must be accompanied by an adult.
Registration not required.



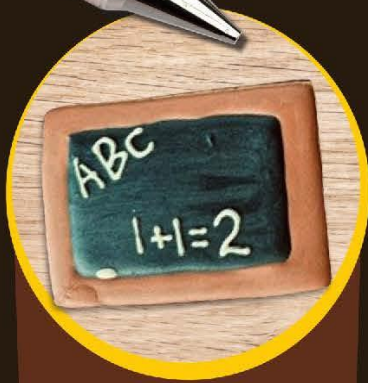
For more information, contact the School Liaison at
081-811-6549 | DSN 629-6549 or email NaplesSLP@us.navy.mil.



Cookies and Conversation

Meet the School Liaison during a cookie decorating class!

Learn to decorate these cookies!



Friday, Nov. 15



6-8 p.m.



O'Rhys Irish Pub
Support Site

Parents of Pre-Kindergarteners to high school seniors:
Join the School Liaison for a fun time to interact
and decorate cookies.

The event is free, but reservations are required
and seating is limited.

Scan here to register:



For information contact the NSA Naples School Liaison at
NaplesSLP@us.navy.mil or call 081-811-6549 / DSN 629-6549.



TICKETS & TRAVEL



NOVEMBER DAY TOURS

Saturday, Nov. 2

Naples Underground and Pizza Time

Depart Support Site 8 a.m., Capodichino 8:30 a.m.
\$49 adult, \$35 child 2-11 years old
Entrance fee €12

Sunday, Nov. 3

Olive picking in Irpinia

Depart Capodichino 8 a.m., Support Site 8:30 a.m.
\$107 adult, \$79 child 2-11 years old, includes lunch

Thursday, Nov. 7

Gricinagno Street Market

Depart Support Site only, 9:30 a.m.
\$5 for transportation, adult and child

Friday, Nov. 8

Cooking Class in Sorrento

Depart Support Site only, 8 a.m.
\$188 adult and child, includes lunch

Saturday, Nov. 9

Amalfi Coast by bus

Depart Support Site 8 a.m., Capodichino 8:30 a.m.
\$123 adult, \$89 child 2-11 years old, includes lunch in Vietri

Sunday, Nov. 10

Wine Tasting in Pompeii*

Depart Support Site 10 a.m., Capodichino 10:30 a.m.
\$102 adult, \$71 child 3-15 years old, includes lunch

Monday, Nov. 11 *Veterans Day*

Capri and Anacapri

Depart Support Site 6:30 a.m., Capodichino 7 a.m.
\$196 adult, \$139 child 2-9 years old, includes lunch

Saturday, Nov. 16

Christmas Alley

Depart Support Site 8 a.m., Capodichino 8:30 a.m.
\$49 adult, \$35 child 2-11 years old

Christmas Alley



Sunday, Nov. 17

Wine Tasting in Avellino*

Depart Capodichino 9:30 a.m., Support Site 10 a.m.
\$102 adult, \$71 child 3-15 years old, includes lunch

Saturday, Nov. 23

A Day in Sorrento: Shopping, Limoncello and Gelato

Depart Support Site 9 a.m., Capodichino 9:30 a.m.
\$52 adult, \$37 child 2-11
€26 for limoncello demonstration and gelato lesson

Sunday, Nov. 24

Limatola Castle Christmas Markets

Depart Capodichino 8:30 a.m., depart Support Site 9 a.m.
\$57 adult, \$39 child 2-11 years old
€15 adult, €8 child for entry fee and shuttle to castle

Thursday, Nov. 28 *Thanksgiving Day*

Thanksgiving Lunch in Avellino

Depart Support Site 10 a.m., Capodichino 10:30 a.m.
\$91 adult, \$65 child 2-11

Friday, Nov. 29

Salerno Christmas Lights

Depart Support Site 4 p.m., Capodichino 4:30 p.m.
\$65 adult, \$45 child 3-15



Limatola Castle

*Must be at least 18 years old to purchase or consume alcohol. Please drink responsibly.

- All tours are subject to cancellation if minimum reservations are not met.
- If tour is canceled, all paid customers will receive a phone call and/or email notification.
- Prices are in U.S. dollars, unless otherwise stated.
- Entry fees are not always included, please bring euro cash to pay for your ticket.
- Tips and gratuities are optional and not included in the price.
- Entry fees may change without notice.

To reserve a tour or for more information:

- Go to myffr.navyaims.com.
- Visit Capodichino or Support Site Tickets & Travel office.
- Call 081-811-7907 / DSN 629-7907 or 081-568-4330 / DSN 626-4330.





NOVEMBER

FLEET AND FAMILY SUPPORT CENTER

Classes are held at the Fleet and Family Support Center, Bldg. 2072B, Support Site, unless otherwise stated.

AREA ORIENTATION

Area Orientation (mandatory for newcomers)

Nov. 6 and 7, Nov. 20 and 21

Wednesday, 8:15 a.m.-2:30 p.m.

Thursday, 8:15 a.m.-3 p.m.

Reel Times 2 Cinema, Support Site

Cultural Assimilation trip to downtown Naples

Friday, Nov. 8 and 22 | 7:45 a.m.-2:30 p.m.

Monday, Nov. 25 | 7:45 a.m.-2:30 p.m. (all ages)



INTERCULTURAL RELATIONS

Italian at Lunch Time (beginners)

Monday, Nov. 4 and Tuesday, Nov. 12

11 a.m.-12:30 p.m.

Capodichino

Easy Italian (beginners)

Tuesday, Nov. 5, 12 and 19

10:30 a.m.-12:30 p.m.

Driving in Italy

Thursday, Nov. 7

11 a.m.-12:30 p.m.

Ercolano Archaeological Park

Monday, Nov. 11 | 8:30 a.m.-2:30 p.m.



Veterans Day

Intermediate Italian

Monday, Nov. 18

11 a.m.-12:30 p.m.

Capodichino

Advanced Italian

Thursday, Nov. 21

11 a.m.-12:30 p.m.

Italian Social Etiquette

Tuesday, Nov. 26

9:30 a.m.-11 a.m.

LIFE SKILLS

**Mind-Body Mental Fitness:
Flexibility**

Wednesday, Nov. 6 | 11 a.m.-12:30 p.m.

Capodichino

**Mind-Body Mental Fitness:
Problem Solving**

Wednesday, Nov. 13 | 11 a.m.-12:30 p.m.

Capodichino

**Time Management
and Goal Setting**

Friday, Nov. 15

10-11:30 a.m.

**Mind-Body Mental Fitness:
Connection**

Wednesday, Nov. 20 | 11 a.m.-12:30 p.m.

Capodichino

FAMILY READINESS

Ombudsman Assembly Meeting

Tuesday, Nov. 19 | 5:30-6:30 p.m.

Reel Times 2 Cinema, Support Site

Retiree and Veteran Meet and Greet

Thursday, Nov. 14 | 1-4 p.m.

Red Cross Volunteer Orientation

Tuesday, Nov. 19 | 11:30 a.m.-Noon

EXCEPTIONAL FAMILY MEMBER PROGRAM

Point of Contact Training

Tuesday, Nov. 5 | 1-2 p.m.

Resource Meeting*

Thursday, Nov. 7 | Noon-1 p.m.

**Healthy Caregiving for Families
with Special Needs**

Wednesday, Nov. 13 | 11 a.m.-Noon

Leadership Brief*

Monday, Nov. 18 | 1-2 p.m.

EFMP 101

Wednesday, Nov. 20 | 10:30-11:30 a.m.

Capodichino

Meet and Greet

Wednesday, Nov. 20 | 11:30 a.m.-1 p.m.

Capodichino

Transition Planning*

Tuesday, Nov. 26 | 11 a.m.-Noon

TRANSITION ASSISTANCE PROGRAM

Pre-Separation Workshop

Monday-Wednesday, Nov. 4-6

8 a.m.-4 p.m.

**Department of Labor
Employment Workshop**

Thursday and Friday, Nov. 7 and 8 or

Thursday and Friday, Nov. 21 and 22

8 a.m.-4 p.m.

Preparing for Capstone

Thursday, Nov. 7

11 a.m.-1 p.m.

Capodichino

Capstone Event

Wednesday, Nov. 13

1-4 p.m.

Pre-Retirement Workshop

Monday-Wednesday, Nov. 18-20

8 a.m.-4 p.m.

FAMILY EMPLOYMENT PROGRAM

USAJobs 101*

Tuesday, Nov. 12

1-3 p.m.



RELOCATION

Sponsorship Training

Thursday, Nov. 14 | 9 a.m.-Noon

Reel Times 2 Cinema, Support Site

PERSONAL FINANCE MANAGEMENT

**Understanding Your
Thrift Savings Plan***

Thursday, Nov. 5

11:30 a.m.-12:30 p.m.

* Virtual Class



To register for a class:

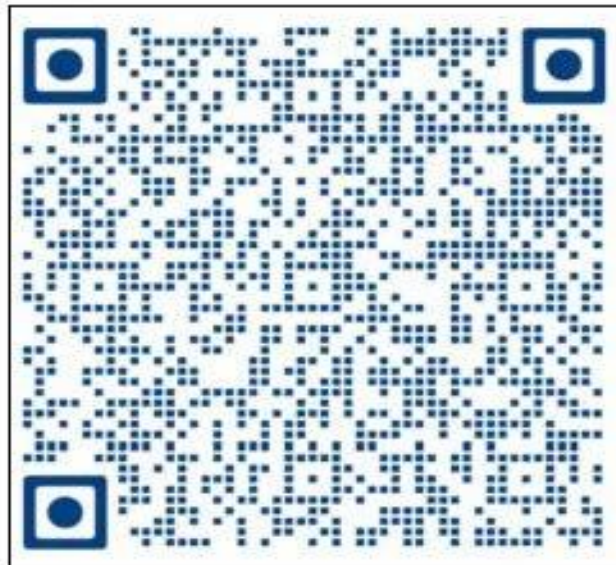
- Call 081-811-6372 | DSN 629-6372
- Email NSANaplesFFSC@us.navy.mil and include the class title, your name, email address, phone number, sponsor's rank and command



NSA Naples
FLEET & FAMILY
SUPPORT CENTER

See it, Say it, Sort it!

An unidentified hazard is an unmitigated risk



NSA Naples Safety QR Code

Send an email directly to the NSA Naples Safety Office via the QR Code

or

NSA Naples Safety Office

Capo Admin III, Room 153

Phone: 626-2414 / 4857

Duty Phone: 300-600-3173

Email: M-NA-NSA-SAFETY@us.navy.mil



Basically Seal Team Six - Just Better

HUMAN FACTORS AT WORK: GETTING TO THE REAL BOTTOM OF OCCUPATIONAL MISHAPS

LACK OF ATTENTION TO DETAIL: WHAT, NOT A WHY

CY17 data in ESAMS cites “Lack of Attention to Detail” 35%, followed by “Other” 28%, as Primary Cause Codes (PCC), for nearly 63% of all 5845 valid mishaps. Likewise, they account for 41% of secondary and 26% of tertiary cause codes.

But are those really the leading causes? Perhaps more can be gleaned from investigating WHY someone was inattentive.

Research indicates that this is indicative of circular thinking, e.g.

Q: Why did the driver fail to see the pedestrian?

A: Because the driver was inattentive.

Q: How do we know the driver was inattentive?

A: Because the driver failed to see the pedestrian. ¹

The better questions are, “WHY was the driver inattentive?” Was there a distraction outside the car? Was the driver daydreaming? Was the driver sneezing? Was the driver aware of the pedestrian, even subconsciously? Those questions are more revealing than stopping at the summary event.

Don't let your lack of attention to detail hamper your investigation.

¹ Green, Marc; “What is ‘Inattention?’” www.visualexpert.com/Resources/whatis-inattention.html. Accessed 12 Sep 2018.

Every incident is a notice that something is wrong with men, methods or material. Investigate, then act.

Unknown

A POUND OF PREVENTION

If you could prevent a mishap, would you? Fully 9% of mishaps are due to some sort of supervisory failure, whether it be untrained personnel doing a job, or a lack of communication in some part of the process. Protecting your people is part of your job. Supervise!

Statistically, there are more injuries per day and with the most lost time in June through August; remind your people to be extra vigilant and more cautious. Most fractures occur December through February. ² Look around and ensure walkways are being shoveled, ice melt spread where needed and have cleats available.

Look at and compare statistics: the trends become the **leading indicators** where preventive actions can mitigate the circumstances which allow injuries to occur. Yes, everyone should pay attention to the walking surface, but snow can hide lifted sidewalks, introducing trip hazards. If there are seven slip/trip/fall mishaps each winter, perhaps there should be an initiative to identify and mark the frost-raised sections of sidewalks for visual awareness.

Extra daylight allows for extended outdoor work hours, where fatigue and heat stress can occur. Summer also brings about a temporary workforce; are they being trained on hazards and expected procedures they will face for summer employment?

Temporary workers are also present at winter holiday times as well as summer breaks. OSHA has resources available for temporary workers at www.osha.gov/temp_workers/index.html.

² Pierce, Brooks; “The Seasonal Timing of Work-Related Injuries,” JSM 2013, Gov.Stats.Sec., Bureau of Labor Statistics Oct. 2013. www.bls.gov/osmr/ www.bls.gov/osmr/research/papers/2013/pdf/st130230.pdf. Accessed 12 Sep 2018

What do 3-year olds and good mishap investigators have in common? They both ask, “Why?” a lot.

DON'T DISREGARD DESIGN DETAILS

In our homes, how often do we flip the wrong switch on a panel? Upstairs light vs. downstairs? Garbage disposal vs. light? Often there no logic to switch order or placement, or it is contrary to what we have “always” known.

How many may have had problems with these symbols?



Is that round thing Open (as in circuit=off) or Open (as in an eye=on)? Or is it O for On? The line seems like less of something, as in not operating or off, or like a shut eye, opposite of open. Many are relieved that the combined icon is a simple on/off button vs. an on/off switch.

It is that sort of small detail that seems like a minor point, but can cause serious consequences in operational environments.

Don't overlook design elements just because “that is the way it is.”

CLASSIFIEDS

PUBLIC SERVICE ANNOUNCEMENT!

Improve your safety investigation techniques using Human Factors. Don't get in a rut using the old “Lack of attention to detail.” Step back and look at the ever-expanding background and discover what ELSE was going on. Nature abhors a vacuum... and so should you.